NFS *Aloha Restaurant Guard*

Want to stop employee theft in its tracks and have a better way to measure your employee performance?

Real-time monitoring and alerts are the best defence

NFS Aloha Restaurant Guard helps restaurant owners and operators put a stop to theft, which depletes profits and harms the customer experience. This powerful back-office solution provides managers with all the tools and insights they need to identify and mitigate losses proactively, while strengthening internal controls. Benefits include:

Real-time loss prevention
With Aloha Restaurant Guard, you can monitor transactions in real time to identify any fraudulent activity occurring at the terminal. Move swiftly to stamp out theft, minimising its impact.

Increased profitability
Protect your restaurant's bottom line, freeing up capital for business growth and operational improvements.

Improved workforce management
With Aloha Restaurant Guard, it's easy to determine your best and worst servers. Make the staffing decisions to foster employee engagement, creating a healthy workplace and motivating your top performers.

Tools to deter theft
Aloha Restaurant Guard enables you to act as the architect and visible champion of your loss prevention programme. The system's real-time reports and actionable analytics also serve as a powerful deterrent against theft in your restaurant.

Stronger operational controls
Leverage Aloha Restaurant Guard data to improve operational controls, preventing theft from reoccurring. Controls are adapted on an ongoing basis to reflect the latest theft patterns, protecting your restaurant against the latest scams.

- *Back-office hosted solution with frequent updates on the latest theft patterns*

- *Recognises common scams, such as transfers, voids after check close, comps after check close and comps after check print*

- *Provides real-time transaction monitoring and historical trends for sophisticated fraud detection*

- *Detailed reports provide loss prevention summaries; scam alerts; server performance; and site rankings by kitchen, dining room and fraud index*

- *Reports are customisable and require zero configuration, making them easy to use*

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A superior guest experience

By protecting inventory, payment processes and margins, Aloha Restaurant Guard allows staff to focus on delivering an optimal customer experience.

Intelligent recognition of new theft patterns

Theft patterns are constantly changing. With continual updates, Aloha Restaurant Guard helps you recognise – and prevent – new scams.

Aloha Restaurant Guard

RESTAURANT GUARD ALERT
California Pizza Kitchen -- Employee ID 990725 -- Generated FEB13 2009 3:10 PM

ALERT INFORMATION*
A Restaurant Guard Alert has been generated for:

Employee ID 990725 assigned to Shannon, Beth
Store 4 – Lenox Square

Analysis indicates a recent transaction pattern similar to the **Comp after Close Scam**.

ALERT DETAIL – SIGNIFICANT INCIDENT
Following is the detail of a transaction that occurred on **4/9/08** with patterns exhibiting potentially suspicious comp activity.

11:38 AM	Check 210028 was closed to cash by employee 253000 assigned to EMPLOYEE,
6:35 PM	The check was reopened by employee ID 990725 assigned to Shannon, Beth
6:35 PM	A Employee 100% comp in the amount of $239.31 was applied to the check
6:35 PM	The check was closed to $0.00

A Employee 100% comp in the amount of $239.31 was applied to the check 417 minutes after it was initially closed.

alert description

Comp after Close Scam

The **Comp after Check Close Scam** is typically performed by management at the restaurant and has a fairly simple premise:

- The manager finds a check closed to cash by an employee who has already checked out.
- The manager reopens the check, applies a comp and then closes the check again.

Because the employee has already checked out, they have turned in cash equal to the amount of the check before the comp was applied. After the comp is applied a cash over situation is created, and this difference is pocketed by the manager.

RECENT INCIDENTS
The following table displays the most recent instances of this type of activity.

Date	Check Number	Check Employee	Minutes after Close	Comp Name	Potential Loss
4/9/2008	210028	253000 (EMPLOYEE,)	417	Employee 100%	239.31
3/16/2008	20006	253263 (Hilliard, Elicia)	150	Mgr Comp	23.98
				Total Potential Loss:	£263.29

INCIDENT HISTORY ASSOCIATED WITH THIS EMPLOYEE ID
The following table displays a summary of all alerts generated for this employee ID.

Scam Type	Event Count	First Incident	Last Incident	Avg Loss / Incident	Total Potential Loss
Comp after Close	2	3/16/2008	4/9/2008	131.65	$263.29

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